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FCC Mail Room

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12 St., S.W.
Washington, D.C. 20554

December 1, 2008

Re: Docket 96-128

Dear Ms. Dortch:

We are an inmate phone provider based in Kansas City. We are one of many new companies entering the industry.

This industry is actually in its infancy. With the Bell companies leaving this business a couple decades ago, full competition is not going to happen quickly. Its just too complex and expensive to enter easily. In order to provide the service that inmates require, such as repairing phones within a reasonable time and to provide the investigate and protective measures (e.g. blocking judges' numbers, etc.) requires equipment, software and manpower that is expensive. It will take time for competition to develop and have the effect of rate reduction that the Petitioners want. But it will happen if you encourage competition.

If you rule with the Petitioners, there will be a rush by companies to leave this industry. Facilities will probably be left with so few providers that they will have difficulty finding companies that can keep the phones working or have difficulty finding companies that will service them at all. After all, stringent price controls have not worked well in the past in America or in other countries. The unforeseen consequences are shortages and the frustration of all parties involved.

If you rule against the Petitioners, competition will grow stronger and low, fair rates will be the result.

Sincerely,

David Lindgren, President
Protocall, LLC

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